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February 23, 2004

Assistant Commissioner for Patents  
Washington, D. C. 20231

Via Fax 703-872-9674

Attention: Box Patent Application

Re: U.S. Non-Provisional Utility Patent Application  
Application No.: 09/848,101  
Filed: May 3, 2001  
For: METHOD AND SYSTEM FOR EFFICIENT COMMUNICATION  
AND RELATIONSHIP MANAGEMENT  
Inventors: Harry E. Gruber, Yun Deng, Jeane S. Chen; and Joyce T.  
Abela  
Our Reference: 0006.US00

Sir:

The following documents are being forwarded herewith for appropriate action by the U.S. Patent and Trademark Office:

1. Petition for Extension of Time Under 37 CFR 1.136; and
2. Amendment and Reply Under 37 CFR 1.111

Respectfully submitted,

A handwritten signature in black ink, appearing to read "Michael A. Rahman", is written over a horizontal line.

Michael A. Rahman  
Attorney for Applicants  
Reg. No. 43,872

MAR:bg  
Enclosures

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